

March 2010 Newsletter



1-800-747-5253
www.sunsetlakesresort.com
Just 15 minutes from the QC
I-88 Exit 6-Joslin, near Hillsdale

SEASONAL LOTS AVAILABLE

<u>Lot#</u>	<u>Pioneer Rent</u>	<u>Notes</u>
B5	\$3200	New Construction
B6	\$3200	New Construction
B7	\$3200	New Construction
B8	\$3200	New Construction
B9	\$3200	New Construction
B10	\$2625	New Construction
B17	\$2,425	Great Shade!
B21	\$2,575	Lake View!
B22	\$2,825	Rented! 2-04-10
G134*	\$2,625	Lake Front!
I158	\$2,125	Rented! 11-22-09
I160	\$2,375	Great Shade!
I166	\$2,625	Lake View!
I172	\$2,050	Great Shade!
I178	\$2,050	Great WiFi!
I179	\$2,050	Great WiFi!
I180	\$2,050	Great WiFi!
I181	\$2,050	Rented! 10-28-09
I182	\$2,050	Rented! 10-14-09
K233	\$2,900	Rented! 10-11-09
K235	\$2,650	Rented! 9-05-09
K250	\$2,325	Rented! 2-24-10
K254	\$2,325	Huge Yard!
K261	\$2,900	Rented! 9-12-09
K266	\$2,800	Huge Patio!
K267	\$2,800	Rented! 2-23-09
N304**	\$2,725	Shed & Patio!
N305	\$2,625	Lake View!
N306	\$2,900	Rented! 9-18-09
N307	\$2,900	Huge Corner Lot!
N310	\$2,625	Big Yard!
N311	\$2,125	32 ft. unit max.

* Requires purchase of a Demo Park Model from the resort.

**Requires purchase of a high quality 10X12 wooden shed.

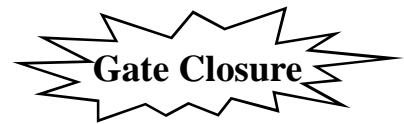
Payment goes to previous owner.

+Qualifying Member-see manager for details.

updated 3-2-10

Website Login

Were you aware that you can log into the website for Members only news, information, and important updates? If you have not taken advantage of this feature, please contact the office so we can reset your password, and guide you through the process. It's easy!



The Spring thaw is here! With this comes soft ground and unstable roadbeds. To protect the hundreds of thousands of dollars in roads we have, the gates will be closed for up to three weeks during the March thaw. Please check the website for details prior to driving out to the resort. No one will be allowed access to the park during this time. Please contact Jay with questions at jay@sunsetlakesresort.com.

Opening Weekend April 16th, 17th & 18th

Saturday the 17th

8:00 to 10:00 Coffee Bar Open
Bud's Homemade Sausage
Gravy & Biscuits \$3.95
8:00 to 8:00 Mini Mart Open
10:00 to 8:00 Plaza Grill Open
10:00 to 2:00 Kids Crafts & Games!
5:30 Spaghetti Dinner
Garden Salad, Garlic Bread
Adults \$6.50, Kids 4-12 \$3.50

Sunday the 18th

10:00 to 2:00 Plaza Grill & Mini Mart Open
10:00 to 2:00 Kids Crafts & Games!

The water will be on Friday April 16th, weather permitting.

New Construction

Six new seasonal lots are now available for rent in B section! Five of these lots will have double pads, offering a large patio for your enjoyment. Common area parking has been designed in B section allowing optimal usage of sites and a nice view of the lake. Email Jay for more information!
jay@sunsetlakesresort.com

Billing Survey Recap ~ Congrats to Marthana Laughlin

The resort is considering a new online system for invoicing that will allow you online access to view your account and pay bills. We do not have an implementation date on the system, but are working with our web designer each month. Below I will comment on some of the frequent suggestions and questions that came up on the surveys. Thank you to all those who participated in the survey, we received a response that was over 60% positive. Marthana Laughlin is the winner of the \$100.00 for returning a completed billing survey in January.

Automatic Withdrawal by ACH

The question arose as to why our billing system sends a paper statement despite the fact your bill is paid automatically. Our billing system does not integrate with our banking software, so when the invoice is told to print each month, it does not see that a payment by ACH is imminent.

Payments Not Noted on Monthly Invoice

The specialized software we utilize does not have an option to show you payments that have been received. This is one of the key factors as to why we are considering a newer system. Those who are current are fortunate enough to see only the current months charges listed on the invoice. Unfortunately, software support cannot force the system to list payments. You are welcome to call us anytime to confirm your payment was received.

Seasonal Billing

Many of you who have seasonal lots know that all seasonal lot activity is billed as **Storage**. Our system has three components: Financed Contracts, Maintenance Fees, and Storage. There is not a table titled Seasonal Lots, so all seasonal activity is posted under the storage section of your invoice. To help alleviate confusion, we always send a special invoice explaining electricity charges, and your first bill for the new season. When in doubt, please call and ask! We enjoy hearing from you.

Paperless Billing

In an attempt to keep your dues as low as possible, we have to decrease our costs of invoicing. Offering an option that saves a stamp, and invoice printing, folding, and stuffing, yields a huge reduction in time and money. Those of you who wish to receive paper statements will be able to continue to do so.



2010 Member Reservation Request Form

Fax to 309-658-2603 or mail to P.O. Box 107 EM IL 61244
Or reserve online! Log in at www.sunsetlakesresort.com

Clip me out and send me in, or save me for later.
Make copies of me and keep a few around the house!

Member # _____ Date _____

Name _____

Phone 1 () _____

Phone 2 () _____

Email _____

Alt. _____

In Date _____		Out Date _____	
By Site #		By Section	
1st _____	J C Golf	E-grass	E-concrete
	D-RV grass	D-Tent	H-RV grass
2nd _____		H-Tent	

Trailer Pull? Y N	Return Pull? Y N
_____ My Storage Lot# (\$10.00 per direction)	

Camping Unit Details	
Length: _____	50 Amps? Y N (fee applies)
Type: 5th Trlr Mtrhm Truck/Van Tent Popup	
# Slides: Drivers _____	Passenger _____

Rez Notes:

STAFF ONLY			
Staff _____	Date _____	Rez # 10-	
Rez Outcome: Show No Show Changed Cancelled			
Details:			

My signature attests that I have read and understand the terms and conditions for the 2010 SLR Member Reservation Policy.

X _____ Date _____